# SERVICE AGREEMENT



## The Adamis Principle Ltd.

18<sup>th</sup> Floor, 100 Bishopsgate, London EC2M 1GT

Phone: +44 (0) 207 8460267

Email: accounts@adamisprinciple.com



## Service Agreement for the Supply of Tuition and Desk Strategy

This agreement, dated	is entered into by:	
Adamis Principle Ltd	(The Provider)	
and		
	(The User)	

### **Terms & Conditions**

- 1. The Provider agrees in consideration of the fee to make available to the User, the Provider's Service throughout the term agreed.
- 2. The Provider shall usually perform the Service during normal hours of operation. The Provider shall use reasonable efforts to inform the User of any delays in the Service.
- 3. Information published by the Provider, has been obtained from or is based on sources that they believe to be accurate and reliable. Although reasonable care has been taken, the Provider cannot guarantee the accuracy of any information published. Any opinion that the Provider publishes may be wrong and may change at any time and is therefore not liable for inaccurate information.
- 4. The Provider makes no representation as to the accuracy or completeness of any information provided, and gives no warranty, whether expressed or implied, as to the quality or fitness for a particular purpose of the Service provided.
- 5. The provider does not accept any liabilities for any losses which are incurred from the User acting or not acting as a result of reading any of the Provider's publications. The User acknowledges that use of the information is done so at the User's risk.
- 6. The User is required to read the Service Level Agreement (Appendix I) and accept all of its terms.

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Company Number: 10340930

7. The User will find the provided services in Appendix II.

8. The Service Agreement does not permit any replication, duplication, copying or

forwarding of any of the publications.

9. This agreement shall be governed by and construed in accordance with English law and

each party agrees to submit to the exclusive jurisdiction of the courts of England and

Wales.

10. A minimum non-refundable deposit of 10% is required to book a session.

11. The total balance of the fee (after the deposit is paid) will be sent to the User via e-mail in

the form of an invoice.

12. The fee in full is due 7 DAYS before the commencement date and MONTHLY thereafter.

In the event that the Provider does not receive the fee the Provider will suspend the User's

access to any or all of the Service.

13. The terms and conditions of this agreement are confidential between both parties and

shall not be disclosed to any other party.

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Duration	
Total Fee (incl. VAT)	£
Deposit (10% of Total Fee)	£
Bank Details	Santander Bank Bridle Road, Bootle L30 4GB United Kingdom  Account Name: Adamis Principle Ltd. Account Number: 04341044 Sort Code: 09-01-29  BIC: ABBYGB2L IBAN: GB47ABBY09012904341044
Signed by:	(On Behalf of the User)
Company Name:	
Date:	
Signed by:	(On Behalf of the Provider)
Company Name: The Adamis Principle Ltd.	
Date:	

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Appendix I
Service-Level Agreement

**Quality of Service** 

The Provider warrants that the Service will be performed in a professional and dutiful manner consistent with industry standards reasonably applicable to such services. If the

User considers that a breach of this warranty has occurred and notifies the Provider in

writing, stating the nature of the breach, then the Provider will be required to urgently

correct any affected Service in order that they comply with the warranty.

**Remedies for Breaches** 

In the event of any defective performance from the Provider or failure to furnish the

agreed level of service, the Provider will make reasonable efforts to restore the Service to a

good operating condition on an urgent basis.

Force Majeure

Except in respect of payment liabilities, neither party will be liable for any failure or delay in

its performance under this agreement due to reasons beyond its reasonable control. These

include acts of war, acts of God, earthquake, flood, riot, embargo, acts of sabotage,

government act or failure of the internet, provided the delayed party gives the other party

prompt notice of the reasons for such a cause.

Notice of Pausing the Service

Under exceptional circumstances, the user can request a pause in the service of up to 3

months. This is enforced at the management's discretion.

**Notice of Termination** 

Should the User wish to terminate the contract 14 days written notice will be required.

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